Darin Kelley

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**PROFESSIONAL SUMMARY:**

* **8+ Years** of experience in the field of **Software Testing** in Web, Mainframes, SharePoint and Mobile Applications.
* Effectively manage software test teams while improving testing processes to efficiently deliver products and services which exceed customer expectations.
* Delivered high quality deliverable with on-time delivery.
* Expertise in creation of templates for writing test scenarios, test cases, test plans, defect reports, traceability matrix and test summary reports.
* Expertise in test planning, designing of test cases, test execution, coordinating UAT, preparation of test metrics, analysis of test results and preparation of reports.
* Well versed with all phases of **SDLC** and **STLC**. Involved in **Agile** Process oriented projects.
* Experience in the complete software Testing life cycle.
* Coordinating with project stake holders (product managers) with overall progress of the testing events, Test planning, Reviews & test sign offs.
* Extensive use of numerous automation and management tools QTP 11/10
* UI automation with tools such as QTP
* Worked with Business team for requirement gathering, finalizing the testing scope, in review and approvals of our test cases.
* Responsible to QA team to follow best practices and test horizontal guidelines in all our deliverables including self-reviews, peer reviews, check lists, query log, review logs to meet the high quality.
* Extensive experienced in QC, HP ALM (for test execution and defect management).
* Extensively involved in back end testing using SQL queries, SQL Server to ensure data integrity and validate business rules.
* Strong communication, collaboration and excellent team player with proficiency at grasping new technical concepts quickly and utilise the same in a productive manner.
* Work independently, as well as a team member.

**IT SKILL SET:**

Operating Systems : Windows 98/XP/Vista/7/Win Server 2003

Database : Oracle 10g, SQL Server 2008

Trained : Software Testing

Test Management Tools : Quality Center, QTP, HP ALM, Asset Tester

Languages : C#, Object Oriented Programming concepts, .net

Defect Tracking Tools : QC, ALM, Issue Manager, Product Studio

Web service Tools : Postman, Fiddler

Hard ware : All Windows/Win Server OS Installations

**PROJECTS:**

**United Health Group, Basking Ridge, NJ Mar 2018 – Present**

**QA Analyst**

**Project Description**:

This project covers all functional areas of a Health Care Center. Project was aimed to computerize all the paper work done by the nurses and other staff in the hospital environment. It deals with different modules like Patient Module, Doctor Module, Bill Module and Inventory Module for different functionality. Tested all the applications and validated reports of Patient and Inventory Modules.

**Responsibilities:**

* Preparing the **test plan**
* Preparing the **test cases**, upload into **Quality Center.**
* Responsible for running **test cases** and **posting defects** into Quality Center
* Performing **regression testing**.
* Report the status to the client on daily/weekly basic.
* Involved in all stages of **software Development Life Cycle** such as analysis, design, development, testing and documentation.
* Direct interaction with the client.
* Involved in conducting **Black box** testing of the application.
* Regression Testing for New Change Requests and Enhancements Helping team members in environment setup and test execution
* Logging and Tracking the bugs using **QC**

**•** Involved in Requirement gathering, creating test cases and executing in ALM.

**•** Well versed with Requirement, Test Plan , Test Lab tabs in ALM.

* Providing daily/weekly status update to the onsite coordinator
* Involved in **User Acceptance testing(UAT)** to validate the application, to check that the application properly reflects business functions and requirements.
* Providing different statistics/information on the project status to the managers.
* Analysing and evaluating the new work items (projects)
* Performed **End to End testing manually**
* Responsible for maintaining updated reports on resolved bugs.
* Performed **Functional, Negative and Positive Testing** on the application.
* Handling tele-conferences with the onsite/offshore teams.
* Executed the test scripts and compared the Actual and expected results.
* Conducted database testing using SQL queries and validating the data at Backend.
* Involved in **Analysis, Design of Test Cases, Review, Test Execution, Status Reporting** of Project by using Mercury Quality Center
* Analysing, writing reports & communicating results to colleagues & managers.
* Involved in Interaction with Developers and **Reporting Defects** and **Defect Fixing** and **Clarifications**

**Environment:** Quality center, ALM 12.21, Java 1.4/1.5, JIRA, Windows7/XP, Microsoft Office 2010.

**QSSI, Columbia, MD Dec 2015 – Feb 2018**

QA Analyst

**ACA - Federally Facilitated Marketplace (FFM)**

A Federally-Facilitated Marketplace (FFM) is for states that does not have their own Exchange. The Centres for Medicare & Medicaid Services (CMS) is working to build the Health Insurance Marketplace for consumer’s .The Federally Facilitated Marketplace (FFM) allows consumer to determine their eligibility and enrolment. Consumers in FFM have the option to apply for Insurance Affordability Programs (Medicaid, Children’s Health Insurance Program [CHIP] and Premium Tax Credits) through state Medicaid and CHIP agencies or through the FFM. This requires close coordination between states and the FFM to ensure an effective and streamlined eligibility process.

Roles and Responsibilities:

• Strong functional understanding of E&E and all the other modules related to it.

• Part of Open Enrolment Testing for both the years.

• Involved in Requirement gathering, creating test cases and executing in ALM.

• Well versed with Requirement, Test Plan, Test Lab tabs in ALM.

• Well versed with TW and QMO Process.

• Worked closely with CMS on test case review.

• Worked together with the team members.

• Involved in Functional and Regression testing in different environments.

• Worked in Database to get the different queries to validate the application from backend.

• Validated the XML, 834 and IPP from MarkLogic database

• Well versed with Defect Lifecycle.

• Ability to work on tight schedule and deliver the product on time.

• Good Knowledge and Experience on functional SoapUI web services testing.

• Worked on Medicaid Rules , MAGI, NonMAGI and quarterly updates.

• Worked on BAR (Batch Auto Re-enrolment) and know how to validate X12 EDIFECS transactions

• Worked on different modules for FFM : OE1 ,OE2 , IRS Reporting , 1095 Form , ESD , Call Center .

• Worked on basic UNIX commands.

**Environment:**Java1.4/1.5,ALM 12.21, JIRA, Quality Center, CALT, MarkLogic, SoapUI 4.6.2,PuTTY,WinSCP,XML,Windows7/XP, Microsoft Office 2010.

**Bank of the West, CA Dec 2013– Oct 2015**

**QA Tester**

**Project Description**:

Worked on Web Based Banking Applications at Bank of the West (CA). This application is designed for the customers of the bank to perform the daily activities of their account with the bank such as online checking/saving, consumer loans, credit cards, mortgage landing, insurance, foreign exchange etc.

**Responsibilities:**

* Developed **test cases, test scenarios** based on Requirements.
* Involved in both **Manua**l and **Automation testing**.
* Extensive knowledge of **Software Development Life Cycle (SDLC), Testing Methodologies** and Techniques.
* Developed **Test Plan** based on the **Business Requirements Documents**
* Used **SQL scripts** and **SQL queries** to access the database for Back-end testing.
* Involved in system, functional, integration, regression testing and retesting as well.
* Developed and maintained automation scripts in **QTP** using VBScript.
* Executed automated test scripts and reported the results.
* Identified the tests that are repeatable for each testing cycle and generated Automated Test scripts using QTP.
* Also performed the UAT of the application for client satisfaction.
* Used **Quality Center** for test case management and tracking defects; entry and reporting.
* Actively involved in Requirement Analysis, Use-Case Analysis Involved and developed comprehensive Test Strategy, Test Plans, Test Case and Test Scripts and documented them in **Quality Center.**
* Used Simple and Complex **SQL Queries** like **Joins, Select, Update, Drop, and Append to** manipulate the database..
* Logged the defects detected in the quality center and verified the fixes.

**Environment:** Quality Center, QTP, VBScripting, Manual Testing, Unix, Windows, Java

**On Star, Detroit, Michigan Jan 2011 – Sep 2013**

**QA Tester**

**Responsibilities:**

* Wrote Test Plan, Test Strategy, Test case creation and Execution, Test traceability Matrix creation and also Test result submission
* Was responsible to perform system test and Integration test using GM vehicles by opting the vehicle into **vehicle data upload** (**VDU**)  **programs by running option request XML**
* Did both positive and negative scenarios by changing **XML**
* Supported the SIT and UAT team in Testing and Defect Tracking. Representing VDU testing team in Production deployments and Testing. Executed System Testing, Regression Testing and Integration testing
* Worked with development, users and support groups to understand the application architecture use and content
* Used QC to manage the requirements and test cases
* Used QC to log defects and generate defect reports and graphs
* Performed user acceptance testing
* Created detailed QA documentation including QA reports and actively participated in project status meetings
* Work with the Test Manager and project team to identify and facilitate the delivery of test environment requirements
* Having experience in Testing APIs and Excellent in Groovy Scripting
* Support the creation, implementation and ongoing improvement of the software delivery approach

**Environment:** Java, Quality Center, Manual Testing, UNIX, Windows 7